



Open Report on behalf of Andy Gutherson, Executive Director - Place

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| Report to: | Environment and Economy Scrutiny Committee |
| Date: | 16 February 2021 |
| Subject: | Service Level Performance Reporting against the Performance Framework 2020-2021 - Quarter 3 |

Summary:

This report sets out the performance of the Tier 2 Service Level Performance measures for 2020/21 Quarter 3 for Economy, Flooding and Waste which are within the remit of the Environment and Economy Scrutiny Committee.

Actions Required:

The Environment and Economy Scrutiny Committee is invited to consider and comment on the details of the performance contained in the report and recommend any changes or actions to the relevant Executive Councillor.

1. Background

Economy Performance Measures

The targets measure the number of businesses supported, the number of adults gaining qualifications and the amount of external funding attracted to Lincolnshire. Progress has been very good to date. The Growth department has been very innovative and resourceful and changed the mode of delivery to a virtual model very quickly; this alongside the government grants has greatly supported our learners and business community.

Businesses Supported

A total of 278 businesses were supported during Quarter 3 resulting in 1164 being supported so far in 2020/21. The Growth Hub continues to provide a range of vital business support services which has supported 210 businesses in Quarter 3. Team Lincolnshire (TL) supported 61 businesses through their Virtual Coffee Clubs, TL business plan webinars and virtual Foreign Direct Investment (FDI) support meetings for business on Covid-19 and leaving the EU. A further seven businesses across our property portfolio were helped with a variety of lease, rent and other support options.

Qualifications Achieved

The number of qualifications achieved during Quarter 3 was 253 bringing the total so far in 2020/21 to 666. This is below the expected target of 750 and is a direct result of challenges faced during Covid-19. In response to the pandemic, learning programmes continue to be adapted with 39% of qualifications achieved in Quarter 3 being delivered by e-learning. The remaining 61% were delivered in various locations across Lincolnshire including 16% in the Lincoln Area and 19% within Skegness/Mablethorpe. 35% of learners that achieved qualifications in Quarter 3 had no or low levels of prior qualification.

External Funding Attracted

To date, in 2020/21 a total of £12,331,864 has been received which includes £8,878,656 received in Quarter 3 and is broken down as follows. £1,773,707 was received through three European Regional Development Fund (ERDF) projects: LORIC 2.0; Greater Lincolnshire Digital Grant Programme and the Greater Lincolnshire Productivity Hubs. £6,548,931 was received from the Department for Business, Energy and Industrial Strategy from which £6,367,881 supported the construction of the South Lincolnshire Food Enterprise Zone (FEZ) Hub building and construction of service roads, and £181,050 on Growth Hub EU transition funding. Finally, LEADER grants of £556,018 were awarded.

Flooding Performance Measures

Flood performance measures are reported annually, so will be provided in the following quarter. The contextual measures provided, however, offer a clear picture of the annual variation that can be expected in weather events across the county, with 2019 remaining conspicuous for the severity of impacts experienced across the county. To date, the third quarter of 2020-21 has seen a higher number of investigations than the previous two quarters, reflecting surface water events experienced in mid and late December 2020.

Waste Performance Measures

The targets measure the recycling performance across Lincolnshire. Recyclable materials are collected either by the districts from households or by Lincolnshire County Council (LCC) when residents visit the recycling centres. Our performance has followed the national trend as regards the effects of Coronavirus with national and local lockdowns. More waste and recycling has been collected from households and less from the recycling centres as residents spend more time at home. Data on the graphs is shown as a forecast until the Government approve our statistical returns for the full year.

The recycling rate at our recycling centres for the first three quarters is above the target albeit reduced from our Quarter 2 position, as actual data for Quarter 3 replaces predicted data. We use actual data for the remaining quarters from the previous year for our predictions. Similarly the recycling rate from all sources

across Lincolnshire has dipped slightly from our Quarter 2 position. The 55% target is long standing from 2008 and applies to the performance of the districts and LCC combined. Historically it is the target most affected by the weather's influence on garden waste tonnages, although this year Coronavirus is the biggest factor.

2. Conclusion

Members of the Environment and Economy Scrutiny Committee are invited to review and comment on the performance information for Quarter 3 and highlight any recommendations or further actions for consideration.

3. Consultation

a) Risks and Impact Analysis

Not applicable.

4. Appendices

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| These are listed below and attached at the back of the report | |
| Appendix A | Economy Performance Measures |
| Appendix B | Flooding Performance Measures |
| Appendix C | Waste Performance Measures |

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by

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